

# Hardwood Warranty

## **SHAW HOME FOUNDATIONS HARDWOOD FLOORING LIMITED WARRANTY FOR ENGINEERED HARDWOOD FLOORS**

### **THIS SHAW HOME FOUNDATIONS ENGINEERED HARDWOOD FLOOR COMES WITH A:**

- Lifetime Structural Integrity Warranty

In addition, Shaw Engineered Hardwood Flooring comes with a wear and finish warranty, according to the following product categories and time period applicable:

- 15 year finish and wear warranty
- 20 year finish and wear warranty
- 25 year finish and wear warranty

These warranties, which begin from the date of purchase, apply to products used in dry residential applications. Lifetime warranties apply for as long as the original purchaser owns and resides in the home where the product was installed.

### **WHAT THE SHAW HOME FOUNDATIONS ENGINEERED HARDWOOD FLOORING LIMITED WARRANTY COVERS:**

**FINISH AND WEAR WARRANTY** - Shaw Industries warrants to the original purchaser that its face surface wear layer will not peel off, WEAR THROUGH, or delaminate for the indicated period of time, from the date of purchase.

**LIFETIME STRUCTURAL INTEGRITY WARRANTY** - Shaw warrants that these engineered hardwood floors, in their manufactured condition, will be free from defect in material and workmanship including milling, assembly, dimension and grading. Shaw additionally warrants that these engineered hardwood floors will not warp, cup, buckle or delaminate when properly installed and maintained according to Shaw's installation instruction procedures. This warranty includes installation over a radiant heated concrete subfloor for approved floating installation methods, in the oak veneer species only.

**NOTE:** For this warranty to be valid, Shaw approved adhesives and underlayments must be used if required for the installation method. Approved adhesive and underlayments include Shawbond 500, Shaw Tongue & Groove Sealer/Adhesive, Shaw Silent Step or 2 in 1 Foam.

Hardwood flooring being a natural product will continue to expand and contract during seasonal and temperature changes. When properly installed product may experience slight separation between boards. If minor separations do occur, they are not covered by this warranty.

Product determined to have any possible defect by the person doing the installation should be returned to your dealer for inspection and possible replacement PRIOR TO INSTALLATION. All questions of product quality are to be addressed prior to installation. Installation implies acceptance. No warranty will be offered for appearance related claims once the products are installed.