

Hardwood Warranty

LIMITED WARRANTY FOR SHAW HOME FOUNDATIONS VERSA-LOCK™ HARDWOOD FLOORS

This Shaw Home Foundations Versa-Lock™ Hardwood Floor comes with a Lifetime Structural Integrity Warranty and up to a 25-Year Wear and Finish Warranty, depending on product purchased. These warranties, which begin from the date of purchase, apply to products used in dry residential applications. Lifetime warranties apply for as long as the original purchaser owns and resides in the home where the product was installed.

WHAT THE SHAW HOME FOUNDATIONS VERSA-LOCK™ HARDWOOD FLOORING LIMITED WARRANTY COVERS:

Lifetime Structural Integrity Warranty Shaw warrants that these Versa-Lock™ hardwood floors, in their manufactured condition, will be free from defect in material and workmanship including milling, assembly, dimension and grading. Shaw additionally warrants that these Versa-Lock™ hardwood floors will not warp, cup, buckle or delaminate when properly installed and maintained according to Shaw's installation instruction procedures.

15-Year Wear and Finish Warranty

20-Year Wear and Finish Warranty

25-Year Wear and Finish Warranty

Shaw Industries warrants to the original purchaser that its face surface wear layer will not peel off, wear through, or delaminate for the indicated period of time, from the date of purchase. Please Note: Hardwood flooring being a natural product will continue to expand and contract during seasonal and temperature changes. Products when properly installed may experience slight separation between boards. If minor separations do occur, they are not covered by this warranty. Product thought to be defective by the person doing the installation should be returned to your dealer for inspection and possible replacement prior to installation. Installation implies acceptance. No warranty will be offered for appearance related claims once the products are installed. Natural wood characteristics such as mineral streaks, small knots, grain variations etc. are normal characteristics and are not construed as defects. No two pieces of wood are the same and color or other

variations will occur. We do not guarantee against natural variations, nor the normal difference between color samples or photographs and colors of installed floors.

WHAT YOU SHOULD DO IF YOU NEED WARRANTY SERVICE:

- You should notify the authorized Shaw Home Foundations Flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of the applicable limited warranty.
- You must present to that authorized Shaw Home Foundations Flooring dealer the following items for a warranty claim to be considered: a valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase, a description of the problem and/or a photograph/sample that clearly shows the warranty problem.

WHAT SHAW INDUSTRIES WILL DO SHOULD YOU NEED WARRANTY SERVICE:

If Shaw Industries, Inc. honors a claim under this limited warranty, Shaw will authorize your dealer to repair or replace, at Shaw's option the affected flooring material. If professionally installed, Shaw Industries will pay the reasonable labor costs to perform the replacement or repair during the first 5 years from the date of the original purchase. In the event that the style installed in the home is no longer available, Shaw Industries, Inc. will authorize your dealer to replace the affected floor with another style of equal value. The above described remedy is the customer's sole and exclusive remedy for claim under this limited warranty.