

# Hardwood Warranty

## SHAW HOME FOUNDATIONS FLOORING LIMITED WARRANTY FOR SOLID HARDWOOD FLOORS

### THIS SHAW HOME FOUNDATIONS SOLID HARDWOOD FLOOR COMES WITH A:

- Lifetime Structural Integrity Warranty

In addition, Shaw Home Foundations Solid Hardwood Floor comes with a wear and finish warranty, according to the following product categories and time period applicable:

**15 year finish and wear warranty**

**20 year finish and wear warranty**

**25 year finish and wear warranty**

These warranties, which begin from the date of purchase, apply to products used in dry residential applications. Lifetime warranties apply for as long as the original purchaser owns and resides in the home where the product was installed.

### WHAT THE SHAW HOME FOUNDATIONS SOLID HARDWOOD FLOORING LIMITED WARRANTY COVERS:

**FINISH AND WEAR WARRANTY** - Shaw Industries warrants to the original purchaser that its finish surface will not peel off or WEAR THROUGH for the indicated period of time, from the date of purchase.

**LIFETIME STRUCTURAL INTEGRITY WARRANTY**- Shaw additional warrants that these solid hardwood products in their original manufactured conditions to be free from defect in material and workmanship including assembly dimension and grading.

#### **Please Note:**

Hardwood flooring being a natural product will continue to expand and contract during seasonal and temperature changes. Products when properly installed may experience slight separation between boards. If minor separations do occur, they are not covered by this warranty. Product determined to have any possible defect by the person doing the installation should be returned to your dealer for inspection and possible replacement **PRIOR TO INSTALLATION**. All questions of product quality are to be addressed prior to installation. Installation implies acceptance. No warranty will be offered for appearance related claims once the products are installed.

### WHAT YOU SHOULD DO IF ANY OF THE ABOVE LISTED PROBLEMS OCCUR AND YOU NEED WARRANTY SERVICE:

You should notify the authorized Shaw Home Foundations Flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of the applicable limited warranty. You must present to that authorized Shaw Home Foundations Flooring dealer the following items for a warranty claim to be considered:

- a valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase
- a description of the problem and/or a photograph/sample that clearly shows the warranty problem

### WHAT SHAW INDUSTRIES WILL DO SHOULD YOU NEED WARRANTY SERVICE:

If Shaw Industries accepts a claim under this limited warranty, Shaw will authorize your dealer to repair or replace, at Shaws option, the affected flooring material. If professionally installed, Shaw Industries will pay the reasonable labor costs to perform the replacement or repair during the first five years from the date of the original purchase. In the event that the style installed in the home is no longer available, Shaw Industries will authorize your dealer to replace the affected floor with another style of equal value. The above described remedy is the customer's sole and exclusive remedy for claim under this limited warranty.