

Laminate Warranty

LIMITED WARRANTY FOR SHAW HOME FOUNDATIONS VERSA-LOCK™ LAMINATE FLOORS

The following is the Residential Limited Warranty issued by Shaw Industries, Inc. for our Home Foundations Versa-Lock™ Laminate Flooring styles, according to the following product categories and time period applicable.

WHAT THIS RESIDENTIAL LIMITED WARRANTY COVERS:

Shaw Industries, Inc. warrants a 12, 15 or 20 year residential limited warranty from the date of original purchase, your Home Foundations Versa-Lock™ Floor:

- 1) Will not stain
- 2) Will not wear through
- 3) Will not fade as a result of direct sunlight or artificial light
- 4) Will resist water damage under normal use conditions
- 5) Will be free of manufacturing defects

WHAT YOU SHOULD DO IF ANY OF THE ABOVE LISTED PROBLEMS OCCUR AND YOU NEED WARRANTY SERVICE:

You should notify the authorized flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of this limited warranty. You must present to that authorized flooring dealer the following items for a warranty claim to be considered:

- 1) A valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase.
- 2) A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

WHAT SHAW INDUSTRIES WILL DO SHOULD YOU NEED WARRANTY SERVICE:

If Shaw Industries, Inc. honors a claim under this limited warranty, it will repair or replace, at its option, the prorated cost of the affected flooring material. If professionally installed, Shaw Industries will pay the reasonable labor costs to perform the replacement or repair during the first 2 years from the date of the original purchase. In the event that the color installed is no longer available, Shaw Industries, Inc. will authorize your dealer to replace the affected floor with another Shaw product of equal value. The above described remedy is the customer's sole and exclusive remedy for claims under this limited warranty.

THIS RESIDENTIAL LIMITED WARRANTY IS SUBJECT TO THE FOLLOWING CONDITIONS:

This limited warranty is valid only in North America. The warranty is not transferable. It extends only to the original purchaser. This limited warranty applies only where the affected area is visible and covers an area greater than one square inch. The flooring must be installed in accordance with Shaw's recommended installation instructions. This limited warranty shall not apply to damage arising from any of the following:

- 1) Accidents, abuse or misuse
- 2) Damage resulting from or in connection with subfloor conditions
- 3) Exposure to extreme heat
- 4) Freight
- 5) Improper care and maintenance
- 6) Improper installation
- 7) Modification, alterations, repair or service by a non-authorized floor covering dealer
- 8) Scratch, impact or cuffing
- 9) Water damage resulting from improper installation or flooding caused by natural disaster, plumbing failures or other means